

Kruppopolis Downtown Development Association Policies and Procedures Handbook



STATE OF WASHINGTON
DEPARTMENT OF COMMUNITY, TRADE AND ECONOMIC DEVELOPMENT
MAIN STREET PROGRAM

Disclaimer

We hope this sample document will be a good starting point for your organization to develop your own organizational policies and procedures handbook. While we tried to be comprehensive in the topics covered, we recommend you have an attorney review your final document as laws and regulations do change.

Modify and revise this document as needed to suit your local circumstances. We suggest you:

- Inventory and identify policies your organization may already have in place. Look first in your by-laws for your mission statement, board and officer duties, committee structure, etc. In addition, search board minutes from the past few years for policy decisions.
- Develop an outline of core policies based on the format of this document along with additional topical areas covered by policy decisions already approved by the board.
- Draft and discuss policy recommendations using this handbook as a model. Then, seek legal or professional assistance to review the document.
- Finalize and formalize the policies.
- Use the policies! Don't let them gather dust on a shelf. They should be accessible to employees for reference, at committee meetings for direction, and during key board deliberations for guidance.
- Review and update policies annually to ensure they comply with new laws or regulations. At the same time, assess how the policies are working and make changes in operating procedures if needed.

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Introduction

The Board of Directors of the Kruppopolis Downtown Development Association (KDDA) sets the policies of the organization and has final authority to interpret these policies. The KDDA policies, practices, and benefits are reviewed annually.

The KDDA Organization Committee may recommend policy changes to the board, or the board itself may make changes. Proposed changes take effect when officially adopted by the board.

These policies apply to the treatment of both paid employees and volunteers except when only applicable to paid employee positions.

Ethics and Accountability

Code of Ethics

The KDDA strives to conduct our business activities with honesty, integrity, fairness, openness, and in accordance with the highest ethical standards. Employees and volunteers are expected to represent the KDDA in a courteous, efficient, and professional manner.

Decision Making Process

The KDDA will use the most current revision of Robert's Rules of Order for all procedural questions and will follow them in the conduct of all member and board meetings, except as otherwise provided in the articles of incorporation or bylaws.

Conflict of Interest

The KDDA board, officers, committee members, volunteers, and employees shall avoid any conflict between their own respective personal, professional, or business interests and the interests of the organization.

Board members, officers, and employees will inform the board of any connection to groups or organizations doing business with the organization. Board members who have an actual or potential conflict of interest should not participate in discussions or vote on matters affecting transactions between the organization and the other group. Employees who have an actual or potential conflict should not be substantively involved in decision-making affecting such transactions either. This includes, but is not limited to, transactions involving:

- The sale, purchase, lease, or rental of any property or other asset.
- Employment or rendition of services, personal or otherwise.
- The award of any grant, contract, or subcontract.
- The investment or deposit of any funds of the organization.

In addition, KDDA board members, officers, committee members, volunteers, and employees shall not use KDDA facilities, equipment (e.g., computers, copiers, and phones), postage, or supplies for their own private use or gain or the use or gain of another person or entity.

Confidentiality

Employees will periodically handle confidential information due to their position and will keep this information confidential. Breach of confidentiality is reason for termination.

Whistleblower Protection

A director, officer, or employee who, in good faith, reports a violation shall not suffer harassment, retaliation, or adverse employment consequence. An employee who retaliates against someone who has reported such violation is subject to discipline up to and including termination of employment. This Whistleblower Policy is intended to encourage and enable employees and others to raise serious concerns within the organization prior to seeking resolution outside the organization.

Risk Management

The KDDA board will annually review the organization's need for general liability and director's and officer's liability insurance, as well as take other actions to mitigate risks.

Record Keeping

A set of permanent records will be kept in the KDDA office, including organizational documents, board minutes, materials related to the KDDA's tax exempt status, and items of historical significance to the organization. Other documents related to the governance, administration, fundraising, and programs of the organization will be kept in the office for a minimum of seven years.

The KDDA board will review options to back up and preserve electronic and print copies of documents vital to the organization's governance, financial, and programmatic operations.

Openness and Disclosure

The KDDA will provide comprehensive and timely information to the public, the media, and all stakeholders. All reasonable requests for information will be responded to as soon as possible.

IRS Form 990 for the previous three years (this includes clear statements of program accomplishments in Part III) and IRS Form 1023 will be available to the public.

An annual report will be prepared. The report will include a list of board members and employees, the KDDA's mission statement, information on program activities, financial information (at a minimum the organization's total income, expenses, and net assets), as well as other information we may choose to include. The annual report will be available to the public and posted on our Web site.

Program Evaluation

The KDDA regularly reviews its effectiveness and has mechanisms in place to incorporate lessons learned. The organization is responsive to changes in the field of downtown revitalization and to the needs of constituents.

Prohibition on Unauthorized Recording, Duplication, and Distribution

All materials produced by an employee or volunteers on behalf of the organization are the sole property of the KDDA unless prior approval is given by the board and a signed agreement is in place. This includes written, musical, photographed, drawn, programmed, or translated works. No one may reproduce, duplicate, distribute, or sell any such materials without the prior written approval of the board.

Finance

The KDDA Board of Directors is committed to acting as responsible stewards in managing the organization's financial resources. The organization shall comply with all laws and regulations and shall adhere to sound accounting principles that produce reliable financial information, ensure fiscal responsibility, and build public trust. Ultimately, the board is legally responsible for all financial transactions of the organization.

Fiscal Year

The KDDA's fiscal year matches the calendar year.

Handling Checks and Cash

All checks will be endorsed with the KDDA bank stamp upon receipt. Checks, as well as the associated deposit slip, will be photocopied. Deposits will be made by the treasurer, the executive director, or the administrative assistant within 24 hours of receipt.

The executive director and at least one member of the executive committee will count all cash and checks at the conclusion of cash generating activities. Funds will be deposited within 24 hours by the treasurer or the executive director and a receipt maintained with other KDDA receipts as a record of the transaction.

Paying Invoices

The treasurer will be responsible for paying the organization's bills in a timely manner once or twice a month. The organization's checkbook will reside in the KDDA office.

Two signatures are required for all checks, drafts, or other orders for payment of money except as provided elsewhere in this document. Members of the executive committee (president, vice president, treasurer, and secretary) are valid endorsees. The executive director is also authorized to sign checks and qualifies as one of the required signatures except for checks written as payment (payroll or otherwise) to any KDDA employee. All checks written to an employee requires signatures from two members of the executive committee. Members of the executive committee may not sign checks written to themselves or their business.

Purchasing

The executive director purchases all supplies and equipment. These items should be purchased from local businesses when possible. The board must approve all purchases not in the budget or those exceeding the budgeted amount. Employees must investigate at least three different sources for products or professional services which exceed \$1,000 and submit this information to the board for consideration.

Petty Cash

A petty cash fund of \$50 is maintained for incidental purchases. This account is the responsibility of the executive director who must provide a list of all expenses drawn from this

fund accompanied by associated sales receipts or invoices. The information will be provided to the treasurer. Funds may be replenished as necessary at the request of the executive director.

Travel Reimbursement

Employees will be reimbursed for reasonable and customary expenses incurred in connection with the business of the organization, including food, lodging, and transportation while out of town. Reimbursement for alcoholic beverages is prohibited. Travel shall be undertaken in a cost-effective manner.

Meals will be reimbursed at federal per diem rates. Airfare, lodging, gas, and taxi or shuttle service will be reimbursed based on actual costs. Lodging costs exceeding \$85 per night shall be pre-authorized by the board president.

Claims for reimbursement must be presented with receipts. All requests for travel and expense reimbursement must be presented within 30 days of the expenditure.

Budgeting

The organization committee, with the aid of the executive director, will provide a strategy for adequate funding. Board-approved work plans will be presented to the organization committee for the budgeting process. A draft annual budget shall be presented to, and approved by, the board no later than the October board meeting. The board will approve the final budget by the close of the November board meeting. The treasurer will enter all budget figures into the accounting program to generate comparative financial statements by January of the budget year.

The board does not need to approve committee expenditures that were pre-approved in the annual budget. However, the board must approve all expenditures exceeding the budgeted amount or outside the adopted budget prior to expending any funds.

Financial Records

The treasurer will present the financial statement to the board at the regularly scheduled monthly meeting. The statement will include actual and budgeted income and expenses for the month and year to date totals. Within two months after the close of the fiscal year, the treasurer will prepare a year-end financial statement showing in reasonable detail the source and application of the previous year's funds and the financial condition of the organization. This statement will be presented to the board at the following board meeting.

All financial records of the organization will reside in the KDDA office and will be maintained by the treasurer, with input from the employees. Bank accounts will be reconciled monthly and compiled in separate files including all canceled checks and deposit records. Deposits will be tracked by maintaining copies of deposit slips, checks, and bank deposit receipts.

Any contribution, grant, or gift earmarked for a specific activity will be tracked and reported on in a separate restricted fund account.

An independent accountant will conduct an annual financial review and present the results to the board. A formal audit will be conducted every four years.

The KDDA will keep records open to audit for three years. These records will be kept in accordance to standards acceptable by accounting professionals.

Donors

The board is responsible for identifying financial and in-kind donors. Board members will be designated to contact potential donors with the assistance of the executive director. Individual committees may also need to solicit donors. This action should be approved by the board to avoid conflicts.

Acknowledgement

The executive director will acknowledge contributions within two weeks of receipt. Receipts will be issued for all contributions of \$250 or more or upon request.

Gift Acceptance

The board will determine whether accepting a gift of cash or other assets will compromise the ethics, financial circumstances, program focus, or other interests of the organization prior to accepting the gift. Such gifts will be publicly acknowledged in KDDA materials as appropriate.

Grants

The board of directors will approve any requests to write grants. Potential grants must clearly fall within the mission of the KDDA and be for projects on current work plans or address an emerging local issue. A qualified grant writer may be hired to compose the request for the organization.

Employees and committees will keep records, books, and materials in accordance with the requirements set forth in any acquired grant. Reports will be written by the executive director with assistance by volunteers as needed.

The board recognizes that administering a grant is time consuming. The executive director will be responsible for administering grants acquired by the program which means he or she will be less involved in other activities.

Communications

Spokespeople

The president and the executive director will serve as the primary spokespeople for the KDDA. Committee chairs, in conjunction with the executive director, may be called on in relation to specific projects or activities. No other individuals, without specific board approval, may speak on behalf of the organization. All designated spokespeople must represent the board's position and not their personal opinion.

Press Releases

The executive director will issue all press releases. Volunteers may compose the press release and then submit the drafts to the executive director for review and editing. All press releases should be reviewed by at least two individuals. The executive director will distribute all press releases to the appropriate media on KDDA stationery. Press releases containing potentially controversial information shall also be reviewed by the board president.

Publicity

Any opportunities for positive press should be pursued. The board of directors will approve any potential publicity ideas. Copies of articles will be retained in the KDDA office.

Presentations

The executive director will schedule all presentations to organizations, companies, or interested individuals. At a minimum, two KDDA representatives will be present at each presentation. Whenever possible, the executive director will be one of those two people. Employees will prepare any needed handouts.

Events

Suggestions for events will be referred to the appropriate committee for consideration with final approval by the board of directors. Timing, feasibility, cost, and relevance to the program will be considered when approving an event.

Email/Internet Usage

Email and internet use is intended for business-related purposes only. Employees or volunteers will not use the KDDA email or internet system in a way that may be viewed as insulting, disruptive, or offensive by other persons. Internet access may be monitored to insure compliance with this policy. Incidental and occasional personal use of email is permitted provided it is not for political or personal gain. These messages will be treated the same as other messages and may be monitored. Employees should not use email to transmit any message they would not want read by a third party since management can access personal messages without prior notice.

Wireless Communication Devices

Wireless communication devices owned or leased by the KDDA are to be used to conduct KDDA business-related activity. Discretion must be used in discussing confidential or sensitive information on wireless devices. Personal use is allowed if the use is brief in duration, does not occur often, does not interfere with official job duties, and is the most effective use of time and resources.

Letters of Support

KDDA may receive requests for letters of support. Letters of support will only be written when the following points have been addressed:

- The issue pertains to the mission of the KDDA.
- The issue directly relates to the central business district recognized by the KDDA.
- The board has been furnished with adequate information to make an informed decision.
- The board has been given adequate time to consider the information.
- A discussion involving at least a quorum of board members has been held.
- The request doesn't conflict with the organization's nonprofit status.

A copy of each letter will be kept on file in the office.

Administration

Daily operations of the KDDA are managed by the executive director with assistance of employees and volunteers.

Office

The KDDA shall maintain an office within the downtown area.

Work Plans

Development of the KDDA's work plans will begin in the fall prior to the beginning of the fiscal year. At that time, the board shall meet and establish the organization's goals and objectives for the upcoming year. The goals and objectives shall be forwarded to each committee chair to use as priority guidelines for developing committee work plans. Each committee will develop activities to meet objectives established by the board. A work plan overview that lists committee goals and objectives and activities will be presented to the board for review and approval and for use in the budgeting process.

As work plan drafts are completed by each committee, they will be presented in person to the board of directors for consideration. The work plans will include, at a minimum, a list of tasks to complete each activity, the lead person assigned to each task, amount of staff time needed if applicable, due date for each task, and budget amount. The board will make a decision for each activity plan based upon its affordability, feasibility, and whether it follows the organization's mission. Corrections or additions will be returned to each committee for additional work.

Master Calendar

A master calendar of KDDA activities shall be posted in the KDDA office and disseminated to volunteers upon board approval of work plans and budget.

Board

Purpose of Position

Collectively, the board of directors assumes legal and philosophical responsibility for all KDDA activities. The board of directors is solely responsible for establishing program policy, approving the annual program budget, and determining the goals of the program.

Requirements

Board members should be prepared to make a financial commitment, and contribute four to ten hours a month to the program. The KDDA board typically meets monthly for 60 to 90 minutes. The board may delegate some of its duties to an executive committee or other task forces. Board members are usually expected to serve on one or more of these task forces and/or a standing committee of the downtown program.

Major Responsibilities

The board is responsible for the success or failure of the downtown revitalization program. It is responsible for all of the finances of the organization and establishes program policy. The board is responsible for maximizing volunteer involvement in the downtown revitalization effort. Collectively, the board makes decisions about the program's direction and monitors progress on a regular basis. It sets priorities and makes decisions about the program's political stance. It oversees the work of the program manager, is primarily responsible for raising money for the program, and supports the work of the committees by volunteering time and expertise in support of their efforts. The board of directors is also responsible for fulfilling the legal and financial requirements in the conduct of its business affairs as a nonprofit organization.

Individual Standards

A responsible Main Street program board member commits to:

- Learning about and promoting the purpose and activities of the KDDA and the Main Street Approach™ whenever appropriate and possible.
- Attending regular monthly board meetings or notifying employees when absence is necessary.
- Actively participating on at least one committee.
- Actively participating in specific activities or projects promoted by the board which may include:
 - Fundraising.
 - Membership recruitment.
 - Representation on behalf of the program at meetings or events.
 - Attending trainings and workshops.
- Making an annual membership contribution.
- Staying informed about the purpose and activities of the KDDA in order to effectively participate in board decisions and fulfilling responsibilities.

Officers

President: The president is the executive head of the board of directors. The president prepares agendas for and presides over meetings of the board of directors and of its executive committee. The president is an ex officio member of all committees, and is the official spokesperson for the KDDA, and is responsible for overseeing the daily work of the executive director.

Vice President: The vice president performs the duties of the president in the president's absence or disability. The vice president also shall serve as the chair of the organization committee.

Secretary: The secretary keeps minutes of board and executive committee meetings, conducts correspondence for the KDDA, and is responsible for overseeing the organization's records.

Treasurer: The treasurer keeps accounts, prepares reports, and supervises the deposit and withdrawal of funds. The treasurer reports to the board on a monthly basis the fiscal condition of the organization.

Committees

Committees are the backbone of KDDA's revitalization effort. It is at the committee level where members "roll up their sleeves" and get the work of the organization done from planning to implementation of specific projects and activities. The KDDA will have four standing committees: design, economic restructuring, promotion, and organization based on the Main Street Four Point Approach™.

In addition, the board may form an executive committee composed of the officers of the board of directors. The executive committee may act on the board's behalf when necessary but will report any such action to the board at the first opportunity.

Committee Chairs

The committee chairs are responsible for leading the work of their committees to successful outcomes. The committee chairs call meetings, prepare meeting agendas, preside over meetings, and disseminate results of the meetings to the president and the executive director. Committee chairs are action leaders in developing and implementing the program of work. Chairs should recruit and inspire volunteers with their own work and commitment. Specifically, committee chairs' responsibilities include:

- Recruiting committee members.
- Running meetings.
- Organizing work plans and keeping the committee "on-track" with work plans.
- Forging consensus.
- Speaking on behalf of the committee to the board and vice versa (this doesn't mean the chair has to be a board member.)
- Working to coordinate projects with employees.
- Doing the "paperwork" including minutes, work plans, evaluations and committee records.
- Attending all training sessions.

Committee Members

Committee members attend meetings of their committees, participate in committee deliberations, and carry out agreed-upon tasks between meetings. Specifically, committee members' responsibilities include:

- Committing to at least one year of service.
- Committing to monthly committee meetings and subcommittee meetings as necessary.
- Working three to five hours per month outside of committee meetings.
- Attending all training sessions.
- Reading orientation materials.
- Learning about the Main Street Approach to downtown revitalization.
- Recruiting and orienting new members.
- Preparing in advance for meetings.
- Cooperatively drafting an annual work plan.
- Taking responsibility for projects.
- Always presenting the organization in a positive light to the public.

Personnel Policies

Equal Employment Opportunity

The KDDA is an equal opportunity employer and will not discriminate against any qualified employee or applicant for employment with regard to race, color, religion, national origin, sex, age, marital status, sexual orientation, disability, or any other basis prohibited by local, state, or federal laws.

At-Will Employment

These policies are not an employment contract and shall not be construed as a guarantee of continued employment or a promise of any particular benefit or procedure.

Employment with the KDDA is for no set duration. It is a voluntary or “at-will” relationship. Employees are free to resign at any time, with or without reason and with or without notice. Likewise, the KDDA can terminate an employee’s employment at any time, with or without cause and with or without notice.

Employment Classifications

Salaried full- or part-time employees receive an agreed upon dollar amount for each pay period. Generally only the executive director will hold a salaried position. Salaried positions are considered exempt and are excluded from federal and state wage and hour laws. A board vote is required to authorize a position to move from hourly to salaried.

Hourly employees are paid by the hour for work completed. They can be full- or part-time or seasonal and are non-exempt positions.

Supervisors

The board president supervises the executive director. The executive director supervises all other paid employee positions.

Pay Period

The standard pay period is semi-monthly. The work period from the 1st to the 15th of the month will be paid on the 20th and the period covering the 16th to the end of the month will be paid on the 5th. When a payday falls on a weekend or holiday, paychecks will be distributed on the last working day prior to the weekend or holiday.

The standard work week is Monday through Friday. The standard workday is eight hours. The standard work hours are from 8:00 a.m. to 5:00 p.m. However, salaried employees are expected to work excess hours as needed to accomplish the job (i.e., it is not a 40 hour per week job).

The lunch period for all employees is one hour, normally falling sometime between the hours of 11:00 a.m. and 1:00 p.m. Full-time employees also qualify for a 10-minute break in the morning and the afternoon.

Part-time employers qualify for a 10-minute break for each four hours worked. The rest period must be allowed no later than the end of the third hour of the shift.

Timekeeping

Each non-exempt employee is responsible for accurately recording their time. Non-exempt employees should record the time they begin and end work, as well as the beginning and ending of each meal period. Timesheets shall be signed by the employee and turned in to the executive director on the last day worked prior to each pay day.

Overtime

Our intent is to compensate overtime in accordance with federal and state law. Only non-exempt, full-time employees are eligible for overtime pay. Overtime will be compensated at the rate of one and one-half hours for each hour worked. Non-exempt employees must receive advance authorization from their supervisor to work beyond the standard work day. Overtime will not be paid for less than 15 minutes worked in excess of eight hours per day or 40 hours per week. If an employee works more than 15 minutes in excess of the eight hours in a given day, he or she will be paid for all overtime (including the first 15 minutes).

Compensatory Time Off

Exempt, full-time salaried employees may, at the discretion of their supervisor, receive compensatory time off for excessive weekend and holiday hours worked. Employees must have advance approval, documented in a note, before they can accumulate compensatory time off. Adjusted time off should be taken within the current pay period or, if that is not possible, the following pay period.

Outside Employment/Honoraria

KDDA neither promotes nor discourages outside employment. However, employees shall not engage in outside employment and receive compensation for his or her services if the services are within the scope of the employee's official duties. Employees shall check with their supervisor to ensure conflicts with their employment status do not exist prior to accepting any outside employment.

Employees may not accept an honorarium when a service is provided while on regular pay status. Any honoraria received in this circumstance will go to KDDA's general fund. For example, if an employee received an honorarium for speaking at a conference while on the clock for KDDA, the honoraria would go to KDDA's general fund. If, however, the employee took vacation time to speak at the conference, they would be eligible to keep the honoraria.

Employment of Relatives

The KDDA does not prohibit hiring relatives. However, one general restriction has been established to help assure fair treatment of all employees. Close family members such as parents, children, spouses, or in-laws will not be hired into, or transferred into, positions where they directly or indirectly supervise or are supervised by another close family member. This policy also applies to individuals who are not legally related but who reside with another employee.

Dress Code

Employees are expected to wear appropriate business attire. Employees should also refrain from wearing clothing with slogans that might be offensive to others.

Employee Evaluations

Newly hired employees will receive performance evaluations after 90 days and again at six months. Thereafter, all employees will receive a performance evaluation annually unless otherwise noted. The board president, with input from the full board, shall review the performance of the executive director. The executive director shall review the performance of other employees. The executive director and employees are also encouraged to discuss job performance and goals on an informal, day-to-day basis.

Unacceptable Job Performance

The board president, with input from the full board, will first advise the executive director verbally if he or she is not performing to acceptable standards. In the case of other employees, it will be the executive director's duty to first advise them if they are not performing to acceptable standards.

An employee will receive a written warning for review and action if satisfactory improvement hasn't been made after the verbal warning and within a maximum period of 30 days. If the employee's performance does not improve to an acceptable level after a written warning, further action will be taken, which may include termination without severance allowance.

Absenteeism and Tardiness

The KDDA expects employees to be at work on time and to work a full eight hours. Employees who will be absent from work for any reason must call his or her supervisor by 8:30 a.m. of that day. Repeated absenteeism or tardiness will be noted and may be cause for disciplinary action up to and including termination. A deduction of wages in increments of 15 minutes (rounded up) will be taken for tardiness.

Resignation/Termination

An employee may give his or her employment resignation to KDDA at any time. Two weeks notice is recommended. The KDDA may also terminate an employee's employment without cause or for just cause deemed appropriate by the board. At termination, the KDDA determines any pay due to the employee, and makes arrangement for transfer of any benefit plan assets that may exist. All keys, materials, and equipment belonging to the KDDA must be returned to the supervisor. All passwords relating to voicemail or computer access will also be disclosed to the supervisor.

Grievance Procedures

Any employee who believes he or she has been treated unfairly or in a manner contradictory to these policies should bring their concern to the attention of their supervisor. If the issue is a

conflict with the executive director, the employee should contact the board president. If the executive director has an issue with the board president, the executive director may bring their concern to the vice president.

Personnel Files

The KDDA maintains up-to-date personnel files on all employees. An employee may review his or her file in the office in the presence of a representative of the organization on request. Nothing may be added or removed from the file by the employee. These records are maintained by the executive director. All records are the property of the KDDA.

Privacy

Personal information about employees is private and will be protected, to the extent allowed by law, from distribution outside the KDDA. Within the KDDA, employees' personal information will be made accessible to board members, supervisors, and contractors on an "as needed" basis.

Workplace Environment

The KDDA believes that all employees should work in an environment free of harassment and discrimination. All employees have the duty to prevent harassment and foster a comfortable, professional, and respectful working atmosphere. Reports of harassment or discrimination will be investigated promptly and taken seriously. Violations of this policy will result in disciplinary action, up to and including termination of employment.

Harassment based on race, sex, religion, national origin, age, disability, sexual orientation, marital or veteran status, or any protected status is strictly prohibited. The following are prohibited, whether or not they are legally defined as harassment: slurs, jokes, graffiti, negative stereotyping, racial, ethnic or religious epithets and written or graphic material that show hostility to an individual or group. (These are examples of unacceptable behavior, not an inclusive list.)

Sexual harassment is one type of harassment and includes a variety of prohibited behaviors such as:

- Unwelcome sexual advances.
- Requests for sexual favors.
- Verbal contact of a sexual nature, such as lewd jokes or suggestions or sexually vulgar or explicit language.
- Physical contact of a sexual nature, such as unwelcome touching of an individual's body.

These behaviors are unacceptable in the workplace, but are particularly egregious if there is an implication that a person's response to sexual advances or contacts is related to their employment by the KDDA, including compensation, time off, evaluation, or advancement.

Each and every employee is responsible to ensure a workplace free from harassment. Any employee who is aware of instances of harassment should report the alleged act immediately to the executive director. If the executive director is involved or unavailable, the employee should immediately report the alleged harassment to the board president.

Alcohol and Drug Policy

The KDDA will not tolerate substance abuse from employees in work status. Any employee reporting for work under the influence of alcohol or misuse of drugs will be asked to leave immediately. Under these circumstances, assistance will be provided to ensure that the employee arrives home safely. Any employee who repeatedly reports to work under the influence of alcohol or misuse of drugs will be subject to termination.

An employee taking a prescribed medication which may affect their performance or safety shall discuss this with their supervisor to ensure the safety of employees and the quality of work. For example, if taking a medication causes drowsiness, it is preferable to work from home or take sick leave rather than risk an accident driving to work or to a meeting.

Safety

The KDDA expects its employees to conduct themselves in a safe manner. Please use good judgment and common sense in matters of safety, and observe any safety rules posted in various areas. Inform your supervisor immediately if an accident or injury occurs.

Smoke Free Environment

Smoking is not allowed in the KDDA office or other facilities rented or leased by the organization.

Vacation

All full-time employees are eligible for vacation. During the first year of employment, a full-time employee accrues .834 days for each month worked up to ten days. Accrued vacation time may be taken after six months of employment. Vacation time increases with years of service, as shown in the following table:

Years of Service	Vacation Days	Accrued
1 st year	10	.834 days per month up to 10 days
2-5 years	12	1 day per month up to 12 days
6-9 years	14	1.17 days per month up to 14 days
10 or more years	20	1.67 days per month up to 20 days

Vacations may be taken at any time during the calendar year, but should be scheduled to avoid conflicts with other employees' vacations and busier times of the year. Specific vacation dates must be approved by the supervisor at least 30 days prior to the anticipated vacation time.

No more than five vacation days can be carried over to the next year. Preference will be given to the employee with the greatest length of service if there is a vacation scheduling conflict. At termination, an employee is paid at his or her normal daily rate for any days of unused vacation.

Holidays

All full-time employees are eligible for holiday pay. The following paid holidays will be observed:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Veteran's Day
- Thanksgiving Day
- Christmas Eve Day
- Christmas Day

Employees may not elect financial compensation in lieu of taking time off for a holiday. If a full-time employee needs to work on a holiday due to the nature of the job, an alternate day off will be allowed in lieu of taking the holiday. The alternate day off must be approved by the supervisor at least two weeks prior to taking the alternate day off.

If a holiday falls on a weekend, the holiday will be observed on the closest Friday or Monday, or on the customary day.

Sick Leave

All full-time employees accrue one-half sick day per month. Employees may use sick leave as it is accrued. Employees may accrue a maximum of 120 hours of sick leave. When an employee expects to miss work because of an illness or accident, they should notify their supervisor by 8:30 a.m. of that day, explaining the reason for absence and the expected date and time of return.

Sick leave will be granted, upon approval of the supervisor, for the following reasons: employee illness or injury; injury or illness of a member of the employee's immediate family; medical, dental, psychological, psychiatric, or optical examination or treatment of the employee or member of their immediate family. Unused sick leave is not compensated upon termination.

Leave Without Pay

An employee may unavoidably need to be away from work. Employees without accrued sick leave or annual leave may be granted reasonable leave without pay upon approval of their supervisor.

Maternity Leave

The KDDA will grant a leave of absence without pay for a maternity leave of absence associated with pregnancy. Maximum leave is 90 days, starting with the last day the employee worked prior to the delivery.

A written request for a maternity leave of absence must be presented to the supervisor at least two weeks before the start date of the leave of absence. Failure to report to work on the first day after the expiration of the maternity leave of absence will be considered a voluntary termination of employment.

Jury Duty Leave

It is the policy of the KDDA to encourage employees to serve on jury panels. An employee should inquire about the duration of the jury trial in advance of accepting such service. The

employee should request to be excused from jury duty if the anticipated duration will cause a major disruption at work.

The KDDA will pay the difference between your regular earnings and the fee you receive for jury duty. Please contact your supervisor after receiving notification to appear.

Bereavement Leave

The KDDA will grant up to three working days of bereavement leave with pay to employees if there is a death in their immediate family to handle family affairs. “Immediate family” is defined as: father, mother, sister, brother, spouse, significant other, child, grandparents, and grandchildren, including “step,” and “in-law” family members. Employees need to contact their supervisor to request bereavement leave. Unused bereavement leave is not compensated upon termination.

Voting Leave

It is the policy of the KDDA to encourage all of its employees to participate in the election of government leaders. Therefore, adequate time off is allowed at the beginning or end of the workday to exercise this right. Please be sure to schedule this time off with your supervisor.

Worker’s Compensation

Employees are protected under provisions of the State Industrial Insurance program (Worker’s Compensation). Worker’s Compensation provides medical and hospital care and partial compensation for lost time due to work-related accident or illness. The KDDA and employees share in the cost of this program. All job related accidents should be reported immediately to your supervisor.

Medical

All full-time employees are eligible for medical insurance following completion of 30 days continuous employment. This medical plan was selected to ensure employees are not burdened with extreme medical costs. Specific coverage of the medical plan is located in the group insurance handbook.

Disability Coverage

The KDDA does not provide disability coverage.

Retirement Benefits

The KDDA does not provide retirement benefits.

Life Insurance

The KDDA does not provide life insurance coverage.

Attachments

Acknowledgement Form

I have received a copy of the Kruppopolis Downtown Development Association's Policies and Procedures Handbook and understand its contents. I acknowledge that it is my responsibility to ask questions about anything I don't understand.

I understand it is my responsibility to abide by all the Kruppopolis Downtown Development Association's (KDDA) rules and regulations as set forth in this handbook, as well as other rules or regulations the KDDA may establish at its sole discretion. I also understand the contents of this handbook may be changed by the KDDA at any time, with or without notice.

I further understand and acknowledge this handbook provides guidelines and information, but this handbook is not, nor is it intended, to constitute an employment contract of any kind. I understand my employment and compensation can be terminated at the option of either the KDDA or myself at any time for any reason. I understand this handbook and the acknowledgement form do not vary or modify the at-will employment relationship between myself and the KDDA

Employee's Signature

Date

Please return this form to the executive director or the board president.

Conflict of Interest Form

It is the policy of the Kruppopolis Downtown Development Association (KDDA) that the directors, officers, employees, and volunteers avoid conflicts of interests between their own personal, professional, and business interests and the organization.

I understand the purposes of this policy are to protect the integrity of the KDDA decision-making process, to enable our constituencies to have confidence in our integrity, and to protect the integrity and reputation of employees, board members, officers, and volunteers.

In the course of meetings and activities, I will disclose any interest in a transaction or decision where I, my family, my business or employer, or close associates will receive a benefit or gain. After disclosure, I understand I will be permitted to participate in the discussion, but I will not be permitted to vote on the question. I have the option to leave the room for the vote if I desire.

In addition, while serving or working for the KDDA, I agree to abstain from discussing or voting when the needs of the KDDA interfere or coincide with a separate board or organization with which I am currently active.

I understand this policy is meant to supplement good judgment. I will respect its spirit as well as its wording.

Signed

Date

Printed Name

Board Contract

I, _____, understand that as a member of the Board of Directors of _____, I have a legal and moral responsibility to ensure that the organization does the best work possible in pursuit of its goals. I believe in the purpose and mission of the organization, and I will act responsibly and prudently as its steward.

As part of my responsibilities as a board member:

1. I will interpret the organization's work and values to the community, represent the organization, and act as a spokesperson when called upon.
2. I will attend at least 75% of board meetings, committee meetings, and special events.
3. I will make a personal financial contribution at a level that is meaningful to me.
4. I will actively participate in one or more fundraising activities.
5. I will act in the best interests of the organization, and excuse myself from discussions and votes where I have a conflict of interest.
6. I will stay informed about what's going on in the organization. I will ask questions and request information. I will participate in and take responsibility for making decisions on issues, policies, and other board matters.
7. I will work in good faith with employees and other board members as partners towards achievement of our goals.
8. If I don't fulfill these commitments to the organization, I will expect the board president to call me to discuss my responsibilities.

In turn, the organization will be responsible to me in several ways:

1. I will be sent, without request, monthly financial reports and an update of organizational activities that allow me to meet the "prudent person" section of the law.
2. Opportunities will be offered to me to discuss with the executive director and the board president the organization's programs, goals, activities, and status. Additionally, I can request such opportunities.
3. The organization will help me perform my duties by keeping me informed about issues in the industry and field in which we are working, and by offering me opportunities for professional development as a board member.
4. Board members and employees will respond in a straightforward fashion to questions I have and feel are necessary to carry out my fiscal, legal, and moral responsibilities to this organization. Board members and employees will work in good faith with me towards achievement of our goals.
5. If the organization does not fulfill its commitments to me, I can call on the board president and executive director to discuss these responsibilities.

Signed:

_____ Date: _____
Member, Board of Directors

_____ Date: _____
President, Board of Directors

Have the board president sign two copies of this agreement, and ask new board members to sign them, return one copy to the Board President, and keep the other for reference. Source: Jan Masaoka, Board Café

“Cheat Sheet” to Parliamentary Procedure

The Action	What you Say	Second Needed	Vote Needed	Comments
Introducing business	“I move that...”	Yes	Majority	Can be debated and amended
Request information	“Point of Information”	No	None	Cannot be debated
Adjourn meeting	“I move that we adjourn”	Yes	Majority	Cannot be debated or amended
End debate	“I move the previous question”	Yes	Two-thirds	Cannot be debated or amended
Postpone discussion	“I move to postpone discussion until...”	Yes	Majority	Can be debated and amended
Make a motion	“I move that...”	Yes	Majority	Can be debated and amended
Amend a motion	“I move to amend the motion by ...”	Yes	Majority	Can be debated and amended
Reintroduce a tabled issue	“I move to take from the table...”	Yes	Majority	Cannot be debated or amended
Temporarily suspend rules	“I move to suspend the rules so that...”	Yes	Two-thirds	Cannot be debated or amended
Call for a break	“I move that we recess for...”	Yes	Majority	Can be amended but not debated
Send an item to committee	“I move to refer the matter to committee”	Yes	Majority	Can be debated and amended
Verify a voice vote	“I call for a division”	No	None	Cannot be debated or amended. Voters stand or raise hands for vote count.

Source: Lauren Adkins, National Trust Main Street Center